



OptimERA Wireless

Rates for new and renewing customers

- **Packages**

- 10GB per month \$90 overages @ \$10.00/GB²
- 25GB per month \$195 overages @ \$9.00/GB²
- 50GB per month \$325 overages @ \$7.50/GB²
- 100GB per month \$500 overages @ \$6.00/GB²

- Rates effective November 1, 2018
- Rates valid until January 1, 2020 or term of existing contract, whichever is later.
- ****Data rates up to **5 Mbps download** by **2 Mbps Upload** on all packages****

- **Terms and Conditions**

- a. 1-year contract
- b. Valid ID
- c. Valid credit card required on file for automatic monthly billing.
- d. Sign-up Fees
 - i. \$55 Processing Fee
 - ii. 2 x monthly rate
 - 1. Current month prorated if less than 20 service days
 - 2. Next month due at sign up if service begins 15th of month or later.
 - 3. Next month billed on 15th of month normal billing cycle, if service starts prior to the 15th.
 - iii. Applicable Installation and equipment Fees⁵
- e. 5% processing fee for paper payments.
- f. Payment terms: Net 30⁴
- g. Early termination charged at 50% of the remaining monthly contract days.⁶
- h. No penalty assessed for a change in package to a greater value at any point. Contract terms will renew for additional year at time of change, applicable account credit from previous account will be applied to new account
 - Accounts will be disconnected at any time that the account balance exceeds the funds on file.
 - Deactivated or Past due accounts will require payment of any past fees plus applicable new account set up fees prior to any new contracts

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² Overages are billed at \$X/GB for each MB of data transfer in excess of current monthly plan.

⁴ Current bill reflects payment for upcoming months service, plus applicable overage and service charges for previous month.

- Example: Bill dated December, 2018, issues 15th of the month - 50GB Plan
 - Usage for Month of November = 60GB
 - Total due \$400.00 + Applicable tax
 - \$325 for January Plan
 - \$75.00 - 10GB overage @ \$7.50/GB for usage in excess of plan for the month of November.

⁵ Installation Fees may include.

- Hourly Install Rate \$150/hr billed in 1-hour increment on the first monthly bill or at the time of service if after the 15th of the month
- Equipment Fees for specialized equipment, ethernet to cable adapter for Coaxial connection are applicable and not guaranteed available
- Install Options
 - a. Standard Hotspot installs with Broadband
 - i. Installation of Radio and Router at location, Equipment remains Property of OptimERA, Inc.
 - ii. Equipment fee - \$300
 - iii. Hourly Install Rate \$150/hr billed in 1hour increments.
 - iv. Customer to provide their own router for Local Network.
 - b. Standard Hotspot installs with Broadband and Home Network
 - i. Equipment fee - \$300
 - ii. Customer to provide their own router for Local Network, if not Provided \$150 from Provider
 - iii. Configure Home Router @ \$150
 - iv. Hourly Install Rate \$150/hr billed in 1-hour increments.
 - c. Broadband over Coax
 - i. Media converter equipment approx. \$500
 - ii. Hourly Install Rate \$150/hr billed in 1-hour increments.
 - iii. Location dependent
 - iv. Other fees may apply
 - v. Per approved request only

⁶ Early Termination daily rate calculated by: Monthly rate x 12 months ÷ 365 days = Daily Rate

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